



QUALITY POLICY FOR AB INDUSTRIE TECHNIK SRL



We want satisfied customers worldwide

To reach this goal it is important to have high quality products and services.

The satisfaction of our customers is our reference parameter as their opinion is fundamental for a continuous improvement. The goal for quality is to have less claims and non-conformities from customers.

Global quality

AB Industrietechnik Srl helps to rule the climatic variables of environments for well-being and comfort and to contribute to environmental sustainability, offering reliable and long-standing products, services and systems, through a corporate culture oriented towards innovation and teamwork.

Our mission is to develop and then to produce, reliable and high-quality field devices for HVAC. We would like and want to become the leader producer worldwide by introducing more and more new tools, giving even more fast services, being increasingly competent, responsible and competitive. All this to concentrate our efforts towards our customer.

Our customers not only judge the quality of our products and services, but also the observance of agreed prices and services and punctual deliveries.

Working quality

Each work must be perfectly done from the beginning to the end. This increases quality and also decreases prices.

Requests, quotations, offers, claims, and so on ... must be precisely and rapidly elaborated. It is mandatory to respect agreed deadlines.

Errors prevention, continuous improvement

Not only errors but also their cause must be eliminated.

Preventing errors has a higher priority than correcting them. Each employee of the company contributes to the achievement of quality's goals with their work, performing their duties efficiently and perfectly.

Each employee who detects a quality risk in their workplace and is unable to solve it, must have their manager intervene immediately.

Qualified supplier

Quality of products and services depends also on quality of materials, components and purchased services.

We therefore ask our suppliers for their highest quality, supporting them in achieving common goals.



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Qualitative activity of workers and managers

For people in charge, reaching quality goals is very important. Workers' evaluation is a fundamental process in which the quality of the work has a considerable weight. The information collected is analysed and used for successive decisions.

Respect of quality's standards

Despite great effort, random errors and non-conformities can happen. Our quality procedures and instructions must be strictly applied as they have been introduced to promptly detect and prevent errors. Additional directives from customers must always be taken into consideration.

The quality policy of AB Industrietechnik Srl is updated in case of important updates, at least every five years.

Kållerød, 2023-01-18

A handwritten signature in blue ink, appearing to read "Fredrik Wiking".

Regin Group
Fredrik Wiking
CEO & President